



ISO 9001:2015 CERTIFICATION PROCESS

- Quality Management System (QMS)
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WHAT IS ISO 9001:2015?

- International standard for Quality Management System (QMS)
- Applicable to all organizations, regardless of type or size
- Focus on customer satisfaction, continual improvement, and process approach

BENEFITS OF ISO 9001:2015

- Improved efficiency and productivity
- Enhanced customer satisfaction
- Better risk management
- Global recognition and credibility
- Competitive advantage

KEY PRINCIPLES OF ISO 9001:2015

- 1. Customer Focus
- 2. Leadership
- 3. Engagement of People
- 4. Process Approach
- 5. Improvement
- 6. Evidence-Based Decision Making
- 7. Relationship Management

ISO 9001:2015 STRUCTURE (CLAUSES)

1. Scope
2. Normative References
3. Terms and Definitions
4. Context of the Organization
5. Leadership
6. Planning
7. Support
8. Operation
9. Performance Evaluation
10. Improvement

ISO 9001:2015 CERTIFICATION PROCESS

1. Gap Analysis
2. Planning and Training
3. Documentation
4. Implementation
5. Internal Audit
6. Management Review
7. Pre-Assessment Audit (optional)
8. Certification Audit
9. Issuance of Certificate
10. Surveillance Audits (Yearly)
11. Recertification (Every 3 Years)

KEY DOCUMENTATION REQUIRED

- Quality Manual
- Quality Policy & Objectives
- Procedures and Work Instructions
- Records of Internal Audits, Reviews, Non-Conformities

ROLES & RESPONSIBILITIES

- Top Management: Leadership, resource allocation
- QMS Representative: Oversees implementation
- Employees: Follow procedures and contribute to improvements

TIMELINE & COST (EXAMPLE)

- Month 1–2: Planning and Documentation
- Month 3–4: Implementation and Internal Audit
- Month 5: Certification Audit
- Cost: Depends on company size, scope, and certifying body

CONCLUSION

- ISO 9001:2015 brings consistency, quality, and growth
- It is not just a certificate, but a commitment to quality
- Support from all levels is crucial for success

THANK YOU PRIYA GROUP TEAM

CONTACT & SUPPORT

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